DIVERSITY AND SOCIAL JUSTICE. MOMA SUE WEISSMARN, PH.D. THE SCIENCE OF DIVERSITY

THE SCIENCE OF DIVERSITY

MONA SUE WEISSMARK

OXFORD

KEY CONCEPTS: DIVERSITY AND SOCIAL JUSTICE

- Justice
- Gestalt Theory
- Law of Closure
- Law of Balance
- Heider's Concept of "Requiredness"
- Cognitive Dissonance



What is Justice?

Humans have an inborn sense of

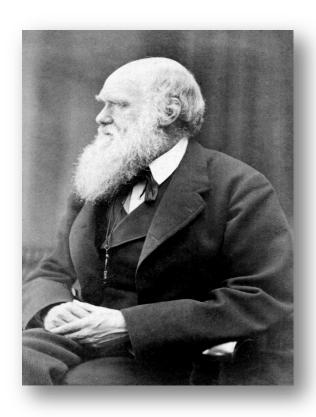
"ought" similar to a sense of beauty

- Religious traditions offer moral exemplars and pose profound questions about how to act
- Do we punish those who act unjustly?
- How should we feel when someone harms us?
- Justice is culturally contextual



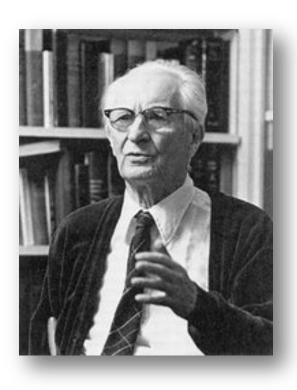
CHARLES DARWIN (1809-1882)

- Humans have an inborn sense of "ought" similar to a sense of beauty
- Underlying mechanisms of judging and evaluating right and wrong are the same, even if conclusions differ



FRITZ HEIDER (1896-1988)

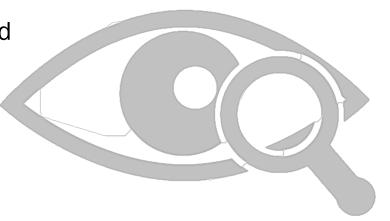
- Pioneer of modern field of social cognition and attribution theory
- Applied Darwin's idea of "ought" to social psychology
- The Psychology of Interpersonal Relations
- "Ought and Value": Our sense of ought is similar to visual (perceptual) organization in that it follows the rule of cognitive consistency and balance



Gestalt Theory:

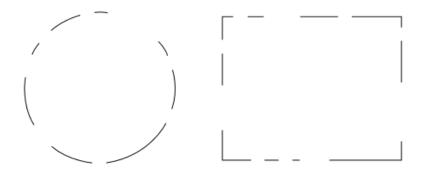
 Psychologists tried to understand the underlying organization of perceptual processes

 Gestalt effect: Tendency of our brains to generate closure and balance



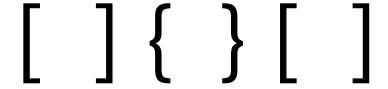
Gestalt: Law of Closure

Our minds perceptually "closeup" gaps when parts of whole the whole picture are missing



■ Gestalt: Law of Balance

The mind perceives objects as being symmetrical:



Three sets of brackets rather than six brackets

Fritz Heider

Sense of "ought" as cognitive consistency motive or drive toward psychological balance

Concept of "Requiredness" all situations of Requiredness describe a situation in which we feel something "ought to happen"



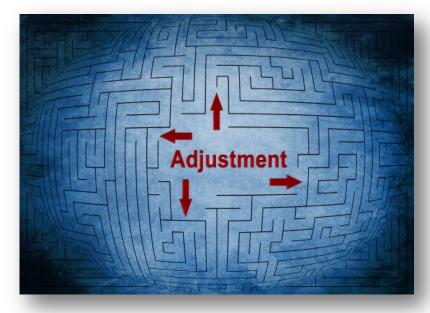
Heider's Concept of "Requiredness"

- Requiredness to act is rooted in the gap or incompleteness or injustice of a situation
- Bringing closure is identified with the just and right
- Happiness and goodness belong together; when they coexist a sense of justice prevails
- Happiness and wickedness are discordant



LEON FESTINGER

- Concept of cognitive dissonance:
- People feel tension or a lack of harmony (dissonance) when two thoughts, beliefs, or attitudes are inconsistent
- People are motivated to restore harmony by making some kind of adjustment



STUDIES OF COGNITIVE DISSONANCE:

- People prefer information that validates their views
- In experiments where people inflict harm or punish others (a confederate), they are shown to justify the action by devaluing the victim
- Studies show a neural basis of reconciling cognitive dissonance



Implications of cognitive dissonance

- The need for consistency, balance, and harmony may be innate in both humans and animals
- Dissonance produces a negative biological state
- Discomfort drives people to change their attitudes in an effort to reduce the negative affect and restore consonance



THE JUSTICE MOTIVE

- People prefer harmony, balance, consistency
- Behavior is driven not only by material results but desire for fairness and justice
- People are motivated by a belief in a just world
- Children are taught good is rewarded and evil is punished
- Victim blaming results from the idea that this is a just world and people get what they deserve, for example:
- Rape victim blaming
- Battered spouse blaming
- Poor people are responsible for their poverty



JUSTICE AS INTERGENERATIONAL

- Emotional impact of collective accountability and of revenge is powerful
- Research suggests that if an injustice is not rebalanced between people, the imbalance and sense of injustice is passed down to their descendants
- Plato wrote acts of the wrongdoer influence the community and next generation
- In the Bible, children are punished in lieu of parents



JUSTICE AS INTERGENERATIONAL

Can We Really Inherit Trauma and Injustice?

A Groundbreaking Study Examined
This Question

tions Try to Heal Wounds From World War II

HARVARD UNIVERSITY

Healing the Pain of the Holocaust

> By Lois Josimovich Special to the Gazette

Nearly half a century after th concentration camps were lib Europe, 11 children of Holocaus and 11 children of Nazis are g Harvard this weekend to seek w ing the pain they inherited from ents' generation. Attendees throughout the United States a and include people from ma life-academicians, business chiamisms, and others whose of is their parents' involvement

So terrified, above weed for a long time ! so terrined, stewed sed for a long time silver leaf-patterned necklace her mother on to her, she feared her father had stolen

of his victims.

Recently, Helga has begun wearing to the second to the to remember the 12 million people

Holocaust - and to prove, to b Holocaust — and to prove, to it as much as to anyone, that her it evil "is not repeated in the church the chuldren.

Lucia had come to the

because she was angry and Helga had come becaus sorry and scared.
But they both ache. Th

Remarkable relation

That Lucila and H others spent four drain to understand one at nothing less than ren That the children vivors and the childr grew to care about at least one case, di another's homes.

Revisiting the Past to Transform

Children of Holocaust Survivors, Children of Nazi

A technology-laden 20th century produced is share of mechanized slaughter, but the tandard by which history will judge this larker side of the human experience resides irmly in the annals of World War II. Though (1) years have passed, remembrances of the the deaths of 12

lings of pain and sided over time. n from the geno the generation become the cenhistories that motivated their work. Weigemark's mother was a survivor of the Auschwitz concentration camp, while her father spent the war behind the barbed wire at Dachau. She met Kuphal, the daughter of a lieutenant in the Third Reich's Waffen-SS, in 1991 while conducting research interviews. As they talked, they discemed common

feelings and experiences that established,

To meet these concerns, organizers were careful to structure the conferences based upon a model that would foster active, joint participation between the groups. Several assumptions about how the parents' emotions were passed down to the children guided the development of this model, Weissmark said.

"We assume that the participants who are coming to the conference, based on the inter-

"We specifically told the participants and explained to ourselves that this was not therapy in a traditional sense. Rather, [we wanted] to create a but we don't want to

CURRENTS: HISTORY Generational

A daughter of Holocaust survivors comes to terms with past for the sake of the future

By Veronique Mistiaen

Hearing the other side

reasing the votes size.

The purpose of bringing two such disparate idea together 'is not to forget or forgive the past idea together 'is not to forget or forgive the past idea together with the past of create a new future."

"Itself contained the property of the past o



by Verconique Mistiaen

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Frankfurter Allgemeine Zeitung

Schuldig geboren

Kinder der Opfer reden mit den Kindern der Täter

Auf den ersten Blick wirken die sechzehn Männer und Frauen wie eine Reisegruppe an ihrem letzten Urlaubstag. Das heikle Gemeinschaftserlebnis ist überstanden, die Erleichterung spürbar. Man nennt sich beim Vornamen, umarmt sich zum Abschied gezwungen bis herzlich, macht Witze und tauscht Adressen aus. Gegenseitige Besuche werden verabredet. Keinesfalls, so ist zu hören, will man den Kontakt wieder abreißen lassen. Er war nur allzu schwer zustande gekommen.

Die Tagungsteilnehmer im badischen Neuenbürg sind Erben des Dritten Reimen in den Schmutz ziehen?", wurde die Tochter eines Wehrmachtsoffiziers gefragt, als sie ihrer Familie von ihren Absichten erzählte.

Boston by a Harvard rents had survived the Mass., businesswoman children of survivors and Die Tagung hat mit dem "Storytelling" begonnen. Die Teilnehmer erzählen ihre in impersonal conference another feelings many of heir own families.
e easier if she hated the

By Georgea Kovanis

BOSTON - Lucila Ner enberg snatched a napkin off

Geschichte, die zunächst immer die ihrer Eltern ist. Der erste, der das Wort ergriffen hatte, war Otto, ein freundlich ausschauender älterer Herr mit der Brille und dem weißen Bart eines pensionierten Studienrates. Strenggenommen gehört er nicht in diese Runde, denn er ist der einzige, der den Terror der Nazizeit noch aus

Helga Muller. 49, the timid who had discovered just five

tiny way, Lucila their Holocaust.

niatrist from Ann

ald she have been

struck back at the a few of their sons a few of their sons fragile people. Men by their parents so guilt-ridden they g all the way from d with other children

for four days at the

FILM AND TELEVISION COVERAGE

CES NEWS SEP 13, 1992 SUNDAY MORNING The Past Between Them

Between Chem

Corespondents

David Culhane







- A study of intergenerational injustice among descendants examined how two groups coped with same historical heritage
- Children of Survivors of the Holocaust:
 - At least one parent survived Nazi concentration camp or slave labor camp
 - No parent was a member of an organization that actively fought against the Nazis
 - Agreement to participate in televised meeting with "other side"

- Children of Nazis:
 - One parent was an active member of the Nazi party during the Third Reich
 - No parent was a member of an organization that active fought against the Nazis
 - Agreement to participate in meeting

- Ethnic Identification
- Double Victim
- Feelings of Indignation
- A Personal Sense of Justice
- Justice as Intergenerational



- Key questions of the study:
- How had they made sense of family stories?
- How had they found out about past injustices?
- What impact did it have on their identities?
- How had they tried to rebalance the injustice?
- What coping strategies had they used?
- How did they view the other side?

Participants:

- 20 interviews
- Average age 43 (range 30 to 48)
- 14 women, 6 men
- 10 born in Germany1 in Israel,9 in USA
- Range of experiences of parents



Interviews

- Conducted in English and German
- Tape-recorded, transcribed, 2 hours et
- Boston, New York, Hamburg, Berlin
- Developmental histories
- Responses to information about the Holocaust
- Perspectives on justice
- Views of descendants of the other side



Ethnic Identification

- Events effected them in profound ways
- Offspring of both Nazis and survivors felt they inherited a defining legacy
- Parents' experience influenced their identification with their ethnic group
- Daughter of an Auschwitz survivor: "My whole Jewish identity revolves around my parents having been concentration camp survivors.
- Son of a high-ranking Nazi officer: "None of us can escape it because our identity as individuals and as Germans is woven into it."

Double Victim

- Both groups of descendants felt victimized
- Children of Nazis reported their parents told them about the war
- Parents told stories of how they suffered during the war
- Daughter of a Nazi officer: "I didn't know about the concentration camps until I was in my teens... At first I remember feeling proud to find out my father was an officer in the army"
- Children believed parents were victims too
- Son of high-ranking Nazi: "All our property was taken"
- Son of a Nazi: "I remember my mother crying because of the bad situation... The British expropriated my father's business. I think that was unjust and wrong"

Double Victim

- Children of survivors reported their parents told them about the Holocaust
- Son of a survivor: "I remember my father would tell me stories about the camps, about how he was brutally beaten and starved... For me the picture of him and the other Jews being victimized by brutal Nazis was very strong"



Feelings of Indignation

- Both groups of descendants felt indignation, which for some incited the desire for revenge
- Son of a survivor: "When my mother talked to me about the camps and the torture and showed me pictures of dead relatives, she didn't have to say she's angry... I think I have a much more powerful sense of anger and hate and wanting to get vengeance than most people do"
- Child of a survivor: "They killed my family, they took all their properties, and money, everything... I don't think the Germans have paid for what they did to us"

Feelings of Indignation

- Child of a Nazi: "I was angry when I heard what the Allies did to my family... I will do my part to see the Allies are repaid for the wrong they did and that things are discussed in the proper perspective"
- Child of a Nazi: "The first people killed in Dachau where German people, not Jewish people. I think the Jews make. it seem like they were the only victims, but they were not"

A Personal Sense of Justice

- Intergenerational process of ethnic identification
- Transmitted need to rebalance past injustices
- Both children of survivors and of Nazis felt the need to rebalance the past injustices in their lives
- Child of a Nazi: "I have a special obligation to let people know how unfairly Germany was treated"
- Child of a survivor: "It is important to me that my children know about the horrors of the Holocaust about how unfair and cruel the treated. And I feel I have a duty to let others know, too"

- Historical injustice is complex and requires an understanding of human psychology
- Children of survivors and of Nazis are locked in a special relationship
- Demonstrate intergenerational transmission of sense of injustice
- Intergenerational process of ethnic identification
- Descendants feel a need for justice that rebalances the past



A NEW STUDY: IN THE HEADLINES

whites as we on his family plantation, a serving the who worked was a shame

his ancestor "When a down," notes has also org German Na ries come an selves. If your ents were vic normal for s

feel resentme While the

those responsible for the suffering. Says Weissman the United States has really faced up to its past at ti

the plantation, his days were spent cleaning the vard, carrying water to the men in the fields and going to "the big house" to fan the flies from the dinner table. His mother was too busy with

her own work to look after her children, so they had to fend for themselves. He had never seen his father, but heard he was a white man who lived on one of the local plantations. That man had raped his mother. >

school. Like all

the children on

SLAVES

born a slave on a cotton plantation in

Virginia. He told your mother that he always wanted to learn to read and

write, but all he was allowed to do was

carry his young mistress's books to

"I am comfortable

brought horrible

with my past. Slaver

things, but I don't

feel guilty"

TO THE

By Véronique Mistiaen

an overdue apology The meeting was not off to a good start.

Coming To The Table: Facing The Oher Side of Slavery

"I Have Given the World My Songs," by Flizabeth Catlett. From a series of prints, I Am A Negro Woman, 1947.

Chicago Tribune

Lancing the past



Donna Carter (facing camera) hugs Bonny Burke after the fourday session held at Roosevelt University.

CHICAGO SUN-TIMES,

Metro

Project Yields Taste of King Dream

A NEW STUDY: INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

- First ever historical meeting between descendants of slaves and descendants of slave owners to talk about their common legacy
- Participants shared their family stories and difficult perspectives by addressing "unfinished business"
- Research interactions between the descendants of oppressors and oppressed



A NEW STUDY: INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

- Descendants separated by many generations
- Many white participants had limited information of their family's role in slavery
- Black participants had more knowledge of their descendants experience as slaves



KEY CONCEPTS: A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

- Ethnic Identification
- Slavery was legal
- Feelings of indignation
- Apology

A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

- KEY QUESTIONS OF THE STUDY
- How had they made sense of family stories?
- How did slavery impact descendants of blacks and whites who still live together today?
- How had they found out about past injustices?
- What impact did it have on their identities?
- How had they tried to rebalance the injustice?
- What coping strategies had they used?
- How did they view the other side?



A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

PARTICIPANTS

- 15 Participants, 8 Black, 7White
- From various regions of the United States
- From diverse professions: independent business people, college students, university administrators

INTERVIEWS

- Took place at Roosevelt University, Chicago
- Four days
- Six hours per day
- Facilitated by the researchers

A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

ETHNIC IDENTIFICATION

- Events impacted them differently in profound ways
- Offspring of both felt they inherited a defining legacy
- Parents' experience only influenced one group in their degree of identification with their ethnic group
- Both aware of the aftermath slavery has had on them and the country



A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

SLAVERY WAS LEGAL

- Stereotypes about slave owners
- Majority of slave owners did not beat their slaves
- There was a genuine relationship of trust between master and slave
- Descendant of slave owner:
 "Slavery was legal, I am not saying it was completely right"



A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

FEELINGS OF INDIGNATION

- Descendant of slave: "When my great grandfather was 8 or
 9, he belonged to the master's daughter, as if he were a pet. He had a little rug he slept on at the foot of her bed"
- Descendant of slave: Remembers hearing his mother describe how her grandmother had been raped by a slave master
- Descendant of slave owner: "For me to be ashamed of that aspect of it, my ancestor did something that was legal.... I am an individual apart from my family and my history"

A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

APOLOGY

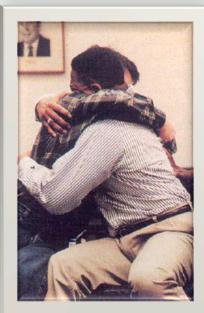
- Descendant of slave: "It is hard not to harbor resentment... the country has never said it is sorry it happened"
- Most of the white participants expressed sorrow for their forbearers" actions
- Descendant of slave owner: "I always wanted to prove to black people that I wasn't prejudiced, that I don't have this hate my ancestors had"
- Descendant of slave owner: I am sorry, I am ashamed of what my family did and I want to apologize to you"

FINDINGS FROM A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE OWNERS

- Injustice did not go away and persists as a result of slavery
- Unresolved feelings remain due to the country's lack of recognition and acknowledgement of the suffering of many generations of black families
- Made progress, but there are unresolved feelings of injustice
- Unlike the other study an apology was made by white participants
- There is a sense of guilt and responsibility felt by the white participants
- Descendants of slave owners feel a responsibility to personally pay some kind of reparations

FINDINGS FROM A STUDY OF INJUSTICE IN THE LIVES OF DESCENDANTS OF SLAVES AND OF SLAVE







TODAY'S LEGACY OF INJUSTICE

- Affirmative action was a legal effort in the United States created to rectify the injustice of discrimination to minority groups
- In the 1970s, the concept of "reverse racism" and "reverse discrimination" arose in direct response to affirmative and race-based policies
- Reverse racism—or any race-conscious policy—has become a common grievance
- Minority people are viewed as the favored citizens of the state and deserving white people cast aside

TODAY'S LEGACY OF INJUSTICE

After 50 years of research, A Retrospective View of Corporate Diversity Training From 1964 to the Present states that:

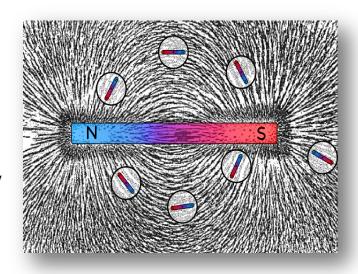
- Diversity training efforts in the 1960s were focused on legislation and compliance
- The impetus and motivation for these efforts was misconceived and poorly executed
- Mandatory trainings have had unintended consequences
- This kind of force-feeding can trigger bias rather than stamp it out

 Researchers have found people often rebel against rules to assert their autonomy



TODAY'S LEGACY OF INJUSTICE

- In the face of unjust treatment, individuals experience an overwhelming desire for revenge and retribution
- Legal systems offer a structural means for redressing injustice
- They do not address the very real emotional and psychological pain that individuals feel
- Emotional pain is unlikely to be solved simply by the recognition of historic grievances, by convening a national discussion on race, or by gestures of atonement
- Social science research suggests that simple discussions of polarizing topics can actually increase polarization



THE SCIENCE OF DIVERSITY ™

- The data show that the dialectical method is effective for creating open and honest exchanges of sentiments, opinions, and ideas with "the other"
- Absent an open conversation addressing the anger, resentment, and sense of injustice felt by all involved, the psychological pain that flows from an unjust past cannot be resolved
- Bias cannot simply be ordered away. When people are made to feel ashamed or are blamed for "bad" behaviors, they will lose their desire to change
- The shame and blame type of diversity training programs ignore everything social scientists know about the biological need to maintain our individual identities and our preferences for people who are like "us"

THE SCIENCE OF DIVERSITY ™ ARTICLES



Are There Effective Ways to Reduce Bias and Prejudice? November 13, 2018

Scholars report the sobering conclusion that bias interventions are ineffective.

Read at Psychology Today



Teaching and Writing About Diversity
November 03, 2017

Worldwide students respond to diversity taught through a scientific lens.

Read at Psychology Today



Why Do Diversity Programs Fail?

People who are made to feel ashamed or blamed will lose the desire to change.

Read at Psychology Today



The Virtues of Science-Based Thinking

Oxford dictionaries selected "post-truth" as the 2016 word of the year.

Read at Psychology Today



Are There Any Solutions to Group Polarization?

Why outlawing bias fails. Studies show the need to redress injustices.

Read at Phychology Today



Outlawing Bias is Doomed to Fail February 06, 2018

Bias is Hard-Wired into Our Brains

Read at Psychology Today

THE SCIENCE OF DIVERSITY ™

- Diversity programs aimed at outlawing bias are doomed to fail
- The sobering conclusions from thousands of studies have yielded zero practical knowledge
- Many people who teach and write about diversity have an agenda, sometimes, overt, more often hidden
- Conversations on diversity often end up being debates, arguments, and politicized
- The majority of diversity programs and books seek to prove or disprove the importance of diversity, the superiority or inferiority of one particular approach to diversity education, some point about outlawing biases

THE SCIENCE OF DIVERSITY ™

- Data from fifteen years of course evaluations show that facilitated dialogues using the dialectical method has a transformational impact on students' lives
- The method (dialectical) has an impact, we do not remove biases
- What makes my diversity course/book so unique is that it does not promote an agenda
- By contrast, the book and my course are designed to facilitate dialogue on hard issues, between divergent viewpoints, and foster understanding
- Students take away the experience that tolerance, perspective taking, and a scientific approach to diversity are prerequisites for productive dialogues and building a global community

THE SCIENCE OF DIVERSITY ™ THE TEACHING STAFF

- I have a multicultural team of superb teaching fellows
- All teaching fellows are former students
- Are as diverse as the students who participate in the class
- Class members feel at ease with the diversity of the staff
- Instruction is not handed down by only one person of one single ethnicity or demographic



THE SCIENCE OF DIVERSITY ™ THE TEACHING STAFF

- Teaching fellows are trained to help run facilitated dialogues during class discussions and breakout groups
- Our international, multicultural team effort is critical to the successes we have



CAROLINE SEATTLE, WA



JASON BOSTON & KOREA



JULIANBOSTON & N.Y.C.



LIZBETH
COLORADO & GUATEMALA



MARILENA GREECE



ANUBHA INDIA



AVANTI INDIA, HONK KONG



HUMBERTO TEXAS & MEXICO CITY

THE SCIENCE OF DIVERSITY ™

The fundamentals of the course The Psychology of Diversity and the book The Science of Diversity consist of four main learning modalities:

- 1. Investigate personal biases and assumptions
- 2. Learn to dialog well with others
- 3. Evaluate scientific research
- 4. Learn how to think scientifically



THE SCIENCE OF DIVERSITY

MONA SUE WEISSMARK

OXFORD

THE END THANK

Harvard Summer School Course, 2018:

https://canvas.harvard.edu/courses/41484/assignments/syllabus

Course Trailer:

https://youtu.be/u5LJm2hbYhA

Course Video Short:

https://youtu.be/grEYmbWf6u0

The Psychology of Diversity (PSYC 1507):

https://www.weissmark.com/teaching

Students Around the World Are Saying

(PREZI):

https://prezi.com/view/qJ2tvko4TFlbwTkLCX43/

Students Around the World Are Saying

(YouTube Video):

https://youtu.be/IAc4-SIRH18

TED-Ed Lessons Worth Sharing

https://ed.ted.com/on/aoehNVER



BOOKS:

Doing Psychotherapy Effectively

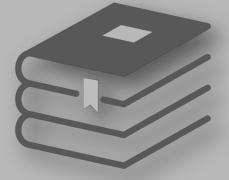
https://www.weissmark.com/doing-psychotherapy-effectively

Justice Matters, Legacies of the Holocaust and World War II

https://www.weissmark.com/justice-matters

The Science of Diversity

https://www.weissmark.com/the-science-of-diversity



FILMS:

Seeing the Other Side

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Coming to the Table

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The Past Between Them

https://www.weissmark.com/the-past-between-them



BIOGRAPHY

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